

Quality Assurance (QA) Manager – ISO 9001:2015 | Customer Quality | AS9102 FAI

Location: Prineville, OR (On-site)

Role Type: Working Manager (program owner + boots-on-the-ground floor presence)

Overview

We are hiring a hands-on QA Manager to run and continuously improve our ISO 9001:2015 Quality Management System (QMS) while ensuring compliance with customer and contractual quality requirements. This role owns internal/external audits, corrective action, document/record control, and daily quality execution on the shop floor. You will also lead AS9102 First Article Inspections (FAIs) and support customer source inspection and audit activities as required.

Key Responsibilities

- Own and maintain the ISO 9001:2015 QMS: document control, records management, process governance, and continuous improvement.
- Plan, schedule, lead, and report internal audits; drive findings to closure with verified effectiveness.
- Serve as a primary interface for registrar and customer audits; coordinate audit readiness and responses.
- Be a daily presence on the production floor—coach teams, verify conformance, identify risk early, and resolve issues in real time.
- Lead nonconformance management and CAPA: containment, root cause, corrective action, verification, and prevention of recurrence.
- Translate contract/PO quality requirements into execution plans; ensure flow down of applicable requirements to suppliers/subcontractors.
- Own AS9102 First Article Inspections (full and partial/delta): build and approve compliant FAI packages and maintain FAI records.
- Ensure FAI packages include required elements (e.g., Forms 1–3, ballooned drawings/specs, characteristic traceability, planning/traveler evidence, material/special process certs, and supporting inspection/test reports).
- Partner cross-functional (Operations, Engineering, Supply Chain) to strengthen controls, improve yield, and reduce cost of quality.
- Support training and awareness so teams understand and consistently follow QMS and customer requirements.

Required Qualifications

- 5+ years of progressive quality leadership experience in a manufacturing/industrial environment.
- Demonstrated ownership of an ISO 9001-based QMS, including audits, document/record control, and CAPA systems.
- Hands-on, shop-floor leadership style; able to work directly with production teams to verify execution and drive improvements.
- Proven ability to perform and approve AS9102 First Article Inspections (FAIs), including characteristic traceability and ballooning packages.
- Strong written and verbal communication skills; able to present quality performance, audit results, and improvement plans to leadership and customers.

Preferred Qualifications

- ISO 9001 Internal Auditor and/or Lead Auditor training/certification.
- Experience interpreting and implementing aerospace/defense customer flow downs and supplier quality requirements.
- ASQ certifications (e.g., CMQ/OE, CQA, CQE) or equivalent training/experience.
- Experience with digital QMS tools (e.g., SharePoint-based document control and workflows).
- Submit your resume and a brief note describing your ISO 9001:2015 QMS ownership and AS9102 FAI experience to: Proficient in Microsoft Office